

YOUR EQUIPMENT IS IN GOOD HANDS.

1500+

ACTIVE SERVICE CONTRACTS

1200

DEDICATED EMPLOYEES

550+

CERTIFIED MECHANICS AND
TECHNICIANS ACROSS NORTH
AMERICA

\$3+ MILLION

IN PARTS AND INVENTORY

24/7

EMERGENCY SERVICE

90%

CUSTOMER SATISFACTION

WE ARE EVOLVING FOR A NEW ERA IN REFRIGERATION

Recognized as a leader in environmental sustainability, CIMCO Refrigeration is the largest industrial refrigeration contractor in North America and the largest vendor for most major refrigeration suppliers in the industry, with more than 7,000 customers, 1,500 active service contracts, and 1,200 employees dedicated to the art and science of refrigeration. As part of Toromont, CIMCO is also the only industrial refrigeration company to be publicly traded on the Toronto Stock Exchange. We've

built half of the world's ice rinks, and have installed more than \$3 billion worth of projects over the past decade. In addition to our broad geographic reach—with offices, and a network of account managers and technicians, across Canada and the United States—we have a \$3-million-dollar critical parts inventory, allowing our team to simultaneously source parts worldwide while mechanics are on site, which saves our customers time and money.



CIMCO COMPLETE CARE

Full coverage. Expert service. Peace of mind.



TOROMONT



CIMCO REFRIGERATION, INC.
1.800.456.2653

TOROMONT



cimcorefrigeration.com



the best equipment requires expert service and engineering support to keep it operating at peak performance for today—and tomorrow. That's where the CIMCO Complete Care program comes in. Not only does it offer you peace of mind and financial security, you'll maximize your results and protect your equipment for years to come.

Purchasing one of our refrigeration or cooling solutions is the first step in setting your facility up for success. The next step? Taking care of your investment. After all, even



What does CIMCO Complete Care include?

CIMCO Complete Care features an extended warranty paired with one of our custom service and maintenance plans.



CIMCO Care - Extended warranty

We stand behind our products. That's why, in addition to the standard CIMCO Refrigeration warranty, you'll receive an additional year of coverage for your system. To us, you're not just a customer—you're a partner. Whatever the future holds, we've got you.



Customer Service Agreements

We've been in the refrigeration business since 1913, doing everything from design to installation. Because we do it all, we've seen it all, which is one of the reasons our service is unrivaled. No matter which plan you choose, your equipment is in excellent hands.

Make sure all your bases are covered with plans tailored to your facility's unique needs

Every refrigeration and cooling system is different. So is every facility. That's why we'll work with you to develop a plan to meet your operation's goals, whether that means staying on top of original equipment manufacturer recommendations and on-going code requirements, or routine analysis, energy reduction, and life cycle analysis.

Our plans range from routine inspections and prescribed maintenance designed to support teams responsible for many systems and processes within a facility, to more all-inclusive packages that shift the risk onto the contractor to develop, repair, and maintain the equipment and everything in between.

Contact us today to design a plan that's right for you.



Can I sign up for CIMCO Complete Care any time?

In order to purchase the extended one-year warranty, you must sign up for CIMCO Complete Care before your original CIMCO Refrigeration warranty expires.

WE ARE THE BEST AT WHAT WE DO

Established in **1913**, CIMCO refrigeration has more than a century of refrigeration and cooling expertise

