

March 17, 2017

CIMCO Refrigeration 651 Wilton Grove Road London, ON N6N 1N7

ATTN: Gino Battel

RE: Ammonia Upgrade Project - -40 Vessel Replacement and Relocation

Gino,

As always, your efforts and genuine caring you have shown for our operations here in St Marys has always been appreciated but I thought it best to write it down.

As we continued to grow over the years, you provided the proper strategy to tackle the obstacles and keep us running to meet out customer's expectations. And when issues did arise, you could always be counted on 24/7 to help deploy your elite squad of service techs. Their dedication to their craft and customer care are by far the best.

When we reached our critical limits of capacity, it was you that made the suggestion of moving our -40 Vessel outside. This, not only added the capacity to hold our ammonia and alleviate the near miss issue of flooding our compressor, but also moved the bulk health risk to outside, averting any internal leaks previously detected.

I will continue to recommend CIMCO Refrigeration, because of you Gino, and the services you and your service team can provide. Looking forward to carrying on

Sincerely,

Tom R. Turner

Manager, Maintenance & Engineering

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