



Simplified maintenance to maximize availability and keep costs under control.

# THAT'S RELIABLE.

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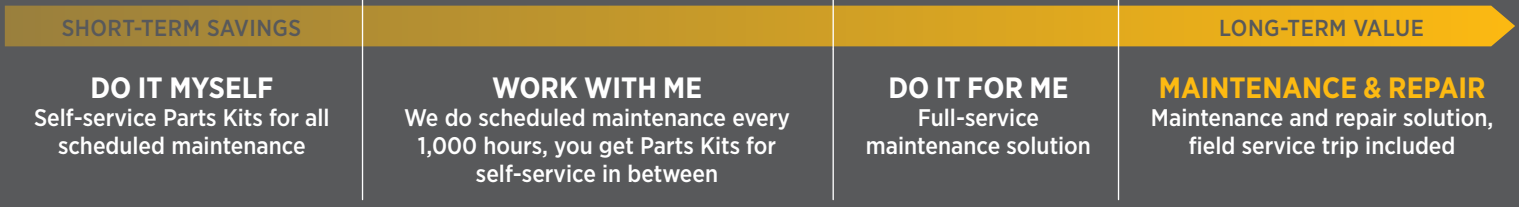
## Maintenance and Repair Contract (MARC)

A Maintenance and Repair Contract (MARC) provides the highest possible level of maintenance, support, value and peace of mind for your Cat equipment, with no hidden costs.

Including virtually all service and repairs, a MARC increases your equipment availability by removing the need for maintenance resources on the job.

A MARC provides you with best-in-class components, service and expertise to maintain efficiency throughout the equipment's entire lifecycle - ensuring maximum uptime and better resale value for any new or used equipment.

### CUSTOMER VALUE AGREEMENT (CVA) LEVELS



Maximize the availability and value of your equipment with a worry-free maintenance and repair contract.

**Speak to your rep today to learn more.**

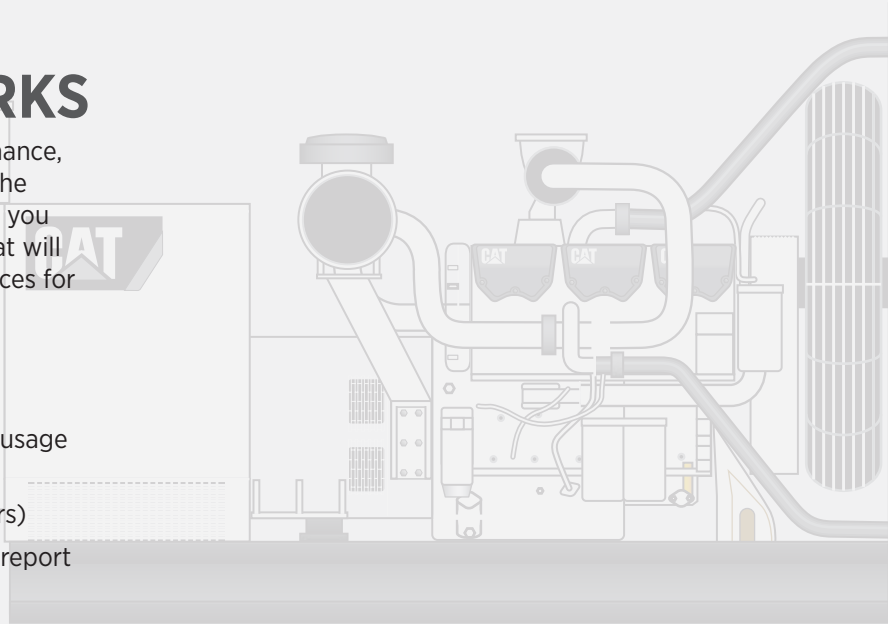
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## MARC: HOW IT WORKS

The MARC is designed to simplify your maintenance, saving you time and money while maximizing the availability and value of your equipment. When you register your genset with a MARC, Toromont Cat will perform all the recommended or required services for your machine, including:

- Preventive Maintenance
- Repairs (planned and unplanned)
- Planned Component Replacement (based on usage hours/years)
- Planned Rebuilds (based on usage hours/years)
- Scheduled Oil Sampling (SOS) with technical report every month



### MARC MAKES IT EASY

- Simplified maintenance gives you more time to focus on your core business
- Fixed maintenance costs make it easier to bid on jobs
- Maintenance will be scheduled to maximize unit availability and reduce any impact on productivity



### CERTIFIED EXPERTISE

- All services performed by Certified Toromont Cat Technicians
- Includes a complete unit inspection, outlining any deficiencies
- Retention of entire unit history for future reference



### LOWER OPERATING COSTS

- Preferred pricing on parts & services
- Planned major component replacement eliminates "surprise" core charges
- Monthly billing based on previous month's hourly usage



### CAT QUALITY

- Cat Genuine parts and fluids for maximum performance and durability
- Contamination control procedures as per strict Cat guidelines
- Preventive Maintenance as per Cat guidelines within a +/- 50hr window, including valve adjustments



### CONNECTED PRODUCTIVITY

- MCC connects and monitors your unit
- Manage your genset, output power, line voltage, running hours, fuel consumption & much more via Product Link™
- Fault-code alert monitoring

Maximize the availability and value of your equipment with a worry-free maintenance and repair contract.

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